

Phone Ahead, Pick Up At Store

Orders received during the day will be available for next day pick up
(subject to product availability at the store location).



Store pickup service is now available at the following Rogers' store location:

Factory Store
4253 Commerce Circle
Victoria, BC
Phone: 250-727-6851 Ext. 1

How It Works:

1. Call the Factory Store phone number as listed above.
2. A Rogers' employee will take your order over the phone and will advise if any of the items in your order are out of stock.
3. Pay for your order by providing your Credit Card information over the phone.
4. Once payment has been processed, the sale will be final. There may be no additions or substitutions made to the order.
5. When arriving at the Factory Store location the next day, call the store upon arrival, provide your name, and a Rogers' employee will meet you at the entrance with your order. For orders over \$100, photo ID must be presented.
6. You leave our store knowing that your day just got a little bit sweeter!